



360

We care about carers

Western Australian Carers Charter

360 Health + Community respects and values the important role of family and carers in our community.

In line with the WA Carers Charter;

- Carers must be treated with respect and dignity.
- The role of carers must be recognised by including carers in the assessment, planning, delivery and review of services that impact on them and the role of carers.
- The views and needs of carers must be taken into account along with the views, needs and bests interestes of people receiving care when decisions are made that impact on carers and the role of carers.
- Complaints made by carers in relation to services that impact them and the role of carers must be fiven due attention and consideration.

Refer to the Carers Recognition Act 2004 for more information.

Who is a carer?

“A carer is someone who provides unpaid care and support to a family member or friend who has a disability, mental illness, chronic condition, terminal illness, an alcohol or other drug issue, or who is frail aged”